



VMC Consultants, Inc.

9701 Niagara Falls Blvd. • Suite 1A
Niagara Falls, NY 14304
Phone (888)325-5358, ext. 4 • Fax (716) 285-1000

QUESTION & ANSWER # 2

AMENDMENT #1

Date: April 7, 2026 @ 1:00pm

To:

Debra Crow, Corvus Bus & Charter (dcrow@corvusbus.com)

Tom Donnarumma, Transdev (Tom.Donnarumma@transdev.com)

Justin Grygiel, Beacon Mobility (jgrygiel@gobeacon.com)

Carinda Reaves, Rochester and Wyoming Co. Transit (RTS) (creaves@myrts.com)

Cindra Thompson, Teams Services (cindra.thompson@teamsvs.org)

Kevin Furcron, Jamestown Resource Ctr. (Kevin.Furcron@resourcecenter.org)

Richard Miles, Student Transportation of America (STA) (rmiles@ridesta.com)

From: Charles C. Ganim

VMC Consultants, Inc.

Re: Cattaraugus County IFB for

Provision of Transportation Service on Behalf of the Cattaraugus County Aging & Youth Services Department and the Cattaraugus County Health Department

7. Page 21, Item D, item ii. Are you requiring us to contact the home if a passenger does not come out, and then further call the agent at the county to check in before leaving? This looks like a protracted process and would cause route delays.

Item D. ii (Page 22) which currently states:

“ii. If a passenger is a no-show, then the Driver will notify the Contractor’s dispatcher immediately. The dispatcher will thereupon telephone the home (or other pick-up location) and if there is no answer, immediately call the Agent.”

Has been amended to:

“ii. Once the child is deemed a “no-show”, the driver will immediately proceed to the next scheduled pick-up.”

END OF AMENDMENT #1

